

Job Description

Recruiting Company	SBI BITS Co., Ltd. https://www.sbibits.com/
Job Type	IT Helpdesk Engineer
Job Contents	<p>As an entry-level IT Helpdesk Engineer, you will be the first point of contact for our organization's employees and clients seeking technical assistance. Your primary responsibility will be to provide prompt, effective, and courteous technical support to ensure smooth day-to-day operations of our IT systems and services.</p> <ul style="list-style-type: none">● A multinational culture with aim in growing your knowledge and career with patience.● Ability to learn a lot about bigger infrastructures with all members helping each other constantly.
Requirements	
Need-to-have 【Experience】/ 【Skill】/ 【Qualification】	<p>Bachelor's (or higher) degree in Computer Science, Computer Engineering or other related technical fields</p> <ul style="list-style-type: none">● Customer-focused mindset with good communication skills● Basic understanding of operating systems and common software applications● Familiarity with networking concepts and protocols● Ability to learn quickly, adapt new technologies, and work effectively in a team● Business level Japanese and English● Relevant certifications (CompTIA, ITIL, Microsoft) are a plus
Nice-to-have 【Experience】/ 【Skill】/ 【Qualification】	
Person	<p>We want people who value teamwork with a results-driven mindset, who thrive in a challenging and diverse working environment.</p> <p>We value your passion and commitment and reward your performance. You will have the chance to take part in workshops and events in Tokyo to learn about the latest developments.</p>
Remarks	