

Job Description

Recruiting Company	SBI BITS Co., Ltd. https://www.sbibits.com/
Job Type	Windows System Administrator
Job Contents	<p>As an entry-level IT Helpdesk Engineer, you will be the first point of contact for our organization's employees and clients seeking technical assistance. Your primary responsibility will be to provide prompt, effective, and courteous technical support to ensure smooth day-to-day operations of our IT systems and services.</p> <p>You will be working with our Windows team which consists of more than a dozen Windows experts.</p> <ul style="list-style-type: none">● A multinational culture with aim in growing your knowledge and career with patience.● Flexibility for the team members to choose which ticket/project to work on. The task list will be able to be fully arranged by each individual.● Small and big tickets/projects which allows all team members to not focus on a specific task but rather to experiment with a lot of situations in parallel.● Ability to learn a lot about bigger infrastructures with all members helping each other constantly.● Harmonious and active atmosphere.● Good honest communication and leadership within the team.
Requirements	
Need-to-have [Experience]/ [Skill]/ [Qualification]	<p>Bachelor's (or equivalent) degree in Computer Science, Computer Engineering or other related technical fields Skill Requirements</p> <p>Mandatory:</p> <ul style="list-style-type: none">● Good understanding of Windows Server technologies and experienced in deploying/managing windows server 2016/2019/2022 environment● Good understanding of Active Directory concepts and experience in AD administration (Domains, OU, Sites, Replication, GPO)● Familiar with Virtualization technologies and hands on working experience in Microsoft Hyper-V● Good Knowledge and hands on experience in deploying/managing Microsoft Failover clusters● Experience in Microsoft System Center configuration Manager/Intune endpoint management (OS kiting/deployment, MDM, Drivers/Application packaging, ADR/Patch deployment)● Experience in delivering large scale Windows 10/11 deployments in an enterprise environment● Experience in WSUS server administration and security patching● Experience in DNS, DHCP, DFS, RADIUS and Clustered File Server administration● Experience in Endpoint protection technologies such as Bitlocker FDE, Microsoft Defender for endpoint etc.● Familiarity with Enterprise Server Hardware, RAID levels, etc. and strong knowledge of Windows OS fundamentals● Familiarity with Cloud computing concepts and Messaging/Collaboration systems(Google Workspace, Microsoft 365)● Good knowledge of PowerShell scripting and automation
Nice-to-have [Experience]/ [Skill]/ [Qualification]	<ul style="list-style-type: none">● Working experience in Microsoft Azure will be a great value addition● Working experience in Microsoft 365 and Google Workspace will be an added advantage
Person	<p>We want people who value teamwork with a result-driven mindset, who thrive in a challenging and diverse working environment. We value your passion and commitment, and reward your performance.</p> <p>You will have the chance to take part in workshops and events in Tokyo to learn about the latest developments.</p>
Remarks	